

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.  
 a) Yes  b) No

B) Age: 24 C) College Name: श्री अश्वि २५१२. मीमांसा २५१२०१ डीएच

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?  
 a) Bachelor's  b) Master's  c) MPhil   
 d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?  
 a) Arts  b) Commerce  c) Science   
 d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1 – 30 to 54%
- 0 – Below 30%

2. How well did the teachers prepare for the classes?

- 4 – Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

3. How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

4. The teacher's approach to teaching can best be described as

- 4 – Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
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6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
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13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
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14. Teachers are able to identify your weaknesses and help you to overcome them.

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
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- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
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- 2 – 50 – 69%
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20. The overall quality of teaching-learning process in your institute is very good.

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) लाइब्रेरी की सुविधा वृद्धि करनी।
- b) रमल गभतना साधना लधारवा।
- c) लाइसर्धनी सगलस करनी।

डिप्टी के लीर

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- a) ઈલેક્ટ્રોનિક્સ સીસ્ટમ એસ ફરવારવું
- b) લેડર્સ જેમ માં વધારે સુવલ્યા શાખે
- c) ડેસકોટ ડેવાઇસ ઓ સુવલ્યા વધારે

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a) Yes  b) No

B) Age: 23

C) College Name: *श्री अरु. अ. ए. कॉलेज*

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
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- a) नए की सुझाव करना.
- b) समय समय को विविधता लावनी.
- c) बेटीय समय को सहायता वधारनी.

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b) ଛାତ୍ରମାନଙ୍କର ଅଧିକ ଶିକ୍ଷଣ ସୁବିଧା ଯୋଗାଇ ଦେବା

c) ଉନ୍ନତ ଶିକ୍ଷଣ ଉପାଦାନ ଯୋଗାଇ ଦେବା

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- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree  
3 - Agree  
2 - Neutral  
1 - Disagree  
0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) દોઝી સીટી લાલી રમતોમાં વધારો કરો  
b) લેક્ચર રમતો અરીશીન ગોઠવણી કરી આપો  
c) ગેરો સુવિધા આપો

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શુભગર એમ. એમ