

## **ShriSumanbhaiRangjibhaiBhabhor Arts College Singvad)**

### **Report of Internal Complaint Committee**

The college has its strict policy against any complaint from the part of students or from any faculty also. The college IQAC cell has planned and made committee to look into such matters of complaint and have a strict policy against any complaint if it is received from students regarding correction in internal marks, filling of enrollment forms, filling of examination form and in result. In the IQAC meeting it was planned that no complaint should be left without solution and no such activity can be encouraged in the college campus. The students were also informed when they come for admission in the first year at the College in the beginning that they should be fearless and they should always feel free to inform any such Complaint orally or in written in the Complaint box/ suggestion box.

#### **June – 2017 May – 2018**

- Throughout the year no written complaint was received from the students though they have certain difficulties which they have presented orally either to the principal or other faculty members in the filling of examination forms and internal results and they were helped by the faculty members accordingly.

#### **June -2018 to May- 2019**

- Throughout the year no written complaint was received from the students though they have certain difficulties which they have presented orally either to the principal or other faculty members in the filling of examination forms and internal results and they were helped by the faculty members accordingly.

#### **June – 2019 to May – 2020**

- Throughout the year no written complaint was received from the students though they have certain difficulties which they have presented orally either to the principal or other faculty members in the filling of examination forms and internal results and they were helped by the faculty members accordingly.

#### **June – 2020 to May - 2021**

- Throughout the year no written complaint was received from the students though they have certain difficulties during COVID -19 which they have presented orally either to the principal or other faculty members in the form that the internal or External exams will be conducted or not and if they will be conducted then it will be in which mode (Online or Offline mode)
- Due to COVID- 19 the filling of examination forms andorganizing of Internal and External examination was thoroughly practiced according to the rules and regulations of COVID guidelines. The faculty members helped the students largely to their queries of any kind.

#### **June – 2021 to May - 2022**

- Throughout the year no written complaint was received from the students though they have certain difficulties which they have presented orally either to the principal or other faculty members in the filling of examination forms and internal results and they were helped by the faculty members accordingly.